



# Indigo Sky Casino & Resort Safety Response Plan

We are all aware that the whole world has changed since February 2020 and with those changes we have had to adapt to continue to provide you the same outstanding guest service and the fun atmosphere that you were accustomed to here at Indigo Sky.

Your health and safety is paramount as well as the health of our dedicated team members. With that in mind we are following CDC guidelines and have instituted enhanced cleaning and sanitization protocols throughout the property. We have also increased social distancing measures and hope that you will help us protect each other by adhering to these measures.

All of our Team Members are required to wear masks in order to protect themselves and as well as you. We strongly encourage you to wear a mask each trip and we will provide masks as long as supplies last.

Social distancing markers will be visible in high traffic areas. We ask that all guests obey CDC guidelines for social distancing, we are working with our Gaming Commission to ensure that this is enforced for all of our safety. Hand sanitizing stations will be located throughout the floor.

Temperature checks will be standard for guests as they enter through the main entrance of the casino. Team members are also subject to daily temperature checks and health screenings.

We understand that some people will continue to stay home and self-isolate while others want to resume their extracurricular activities such as dining and gaming and if that is your choice we are prepared to provide a safer environment for you. It is also important for us to provide our team members with continued employment as they are eager to get back to work in order to provide for their families and help support our local communities.

## COVID-19 Assumption of Risk:

Entering these premises may exceed the number of people recommended by the CDC and other health organizations regarding the coronavirus. Enter at your own risk as entering may not follow social distancing guidelines and other recommendations beyond the tribes control.

### Gaming Machines:

- Gaming machines will include every other machine turned off or chair removed.
- Once a machine is vacant our staff will begin the cleaning process.
- EVS members will be working the floor at all times to ensure all high touch surfaces are cleaned and sanitized frequently.
- All Team Members who work in direct guest-service areas will be required to wear face masks.

### Table Games:

- Plexiglass barriers will be install between players and the dealer.
- Chips will be sanitized frequently using a machine with cleaning solution.
- When guests leave a table, a short break will be taken to sanitize the area before a new player is allowed to sit down.
- All Team Members who work in direct guest-service areas will be required to wear face masks.

### Food Venues:

- All F&B venues have seating configurations that meet social distancing guidelines.
- Social distancing markers will be visible in high traffic areas. We ask that all guests obey CDC guidelines for social distancing while in these areas.
- Groups will be limited to a max of 6 guests.
- Menus will be disposable or prepared with antimicrobial coating.
- Due to restrictions on products, items may not be available or menus may be limited without notice.
- Due to safety precautions times and dates of operation may change without notice.
- All Team Members who work in direct guest-service areas will be required to wear face masks.

### ECHO and Beverage Stations:

- All self-serve stations will be sanitized frequently.
- Cocktail servers will be scheduled throughout the floor to provide complimentary beverages and taking alcohol orders.
- ECHO bar has seating configurations that meet social distancing guidelines.
- Live Entertainment is available Thursday-Saturday. Acts are limited in size to meet social distancing guidelines.
- Acts will not be required to wear masks while on stage.  
We have added stanchions to the front of the stage to allow social distancing between the act and crowd.
- All Team Members who work in direct guest-service areas will be required to wear face masks.

### Hotel:

- Guests staying in the hotel can be assured that aggressive cleaning and sanitization is conducted throughout each room and public areas.
- Hotel check-in policies have been adjusted to promote social distancing.
- Social distancing markers will be visible in high-traffic areas. We ask that all guests obey CDC guidelines for social distancing while in these areas.
- Plexiglass barriers are installed at the front desk.
- Elevator etiquette is limited to 4 guests or one family per car.
- Hotel occupancy has been reduced and rooms are rotated so guests are spaced appropriately.
- The Fitness Center and Business Center are CLOSED.
- Room Service is not available at this time.
- Valet, coat check and luggage storage are not available.
- All Team Members who work in direct guest-service areas will be required to wear face masks.

### Bingo:

- Smoking will NOT be permitted in the bingo hall.
- Seating configurations have been adjusted to meet social distancing guidelines.
- We ask all guests to obey CDC guidelines for social distancing while in high traffic areas.
- We encourage guests to purchase add-ons, pull tabs and daubers with their pack purchases at the cashier windows.
- Floor clerks will be stationed throughout the room in order to adhere to social distancing guidelines.
- All Team Members who work in direct guest-service areas will be required to wear face masks.

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